



# Advanced Children's Course: FAQs



## Q. WHICH TYPE OF ADVANCED COURSE IS RIGHT FOR MY CHILD?

- A. We have both Girls only & Mixed (boys & girls) courses available. The majority of course options are U9-U13 & U14-U19. Additionally, there are smaller age group bandings available at some venues such as U9-U11 (primary school only) or U16-U19.

## Q. THE COURSE IS DIRECTING ME TO A WAITLIST, WHAT NOW?

- A. Complete your child's details on the waitlist and you will receive an email if a spot becomes available. In the meantime, register your child onto an alternative course. If a spot becomes available on your preferred course we can transfer your child.

## Q. I HAVE BOOKED MY CHILD ON THE WRONG COURSE.

- A. Please book and pay on the correct course and then email [info@cheshirecricketboard.co.uk](mailto:info@cheshirecricketboard.co.uk) with the details of the course you wish to be refunded.

## Q. I AM RECEIVING UNIVERSAL CREDIT.

- A. Please pay the full amount to secure your place, email proof of your Universal Credit to [info@cheshirecricketboard.co.uk](mailto:info@cheshirecricketboard.co.uk) and we will arrange a part refund.

## Q. THE WEBSITE IS VERY SLOW/FREEZING.

- A. Please remember to refresh the page before you register your child. You could be in a bad Wi-Fi area, demand at the time for that course is high, try on another device or browser, the website will only allow a certain number of bookings at a time.

## Q. WHAT EQUIPMENT WILL MY CHILD REQUIRE?

- A. A welcome email will be sent out before the course starts by the lead coach, however, invited players are expected to be hardball competent and bring their own hardball protective equipment (helmet, abdominal protector, gloves, leg pads & bat).

## Q. DO YOU USE HARDBALLS?

- A. Hardballs are used on all Advanced Courses. A new cricket ball will be provided to each participant at their first session of the course.

## Q. IF MY CHILD IS UNAVAILABLE MID-COURSE, CAN HE/SHE SWAP TO ANOTHER COURSE?

- A. Whilst we will try and accommodate any request, coaches will be working to ratio numbers and session capacity so this may not be possible.

## Q. CAN I PAY FOR CERTAIN SESSIONS IF I DO NOT WANT MY CHILD TO ATTEND EVERY WEEK?

- A. Sorry, this is not possible with the Advanced course.

Ask us another? Email [info@cheshirecricketboard.co.uk](mailto:info@cheshirecricketboard.co.uk)