

Cheshire Cricket Board – Children’s Course

FAQs

Q. The course/event is showing Full/Closed.

A. Grab a place on the Waitlist via the course/event. If the waitlist is also full it will not allow you to register.

Q. I have booked my child on the wrong course.

A. Please book and pay on the correct course and then email info@cheshirecricketboard.co.uk with the details of the course you wish to be refunded.

Q. I am receiving Universal Credit/Tax Credits.

A. Please pay the full amount to secure your place, email proof of your Universal Credit/Tax Credits to info@cheshirecricketboard.co.uk and we will arrange a part refund.

Q. The website is very slow/freezing.

A. Please remember to refresh the page before you register your child. You could be in a bad Wi-Fi area, demand at the time for that course is high, try on another device or browser, the website will only allow a certain number of bookings at a time.

Q. What equipment will my child require?

A. A welcome email will be sent out before the course starts by the lead coach, however, invited players are expected to be hardball competent and bring their own hardball protective equipment (helmet, abdominal protector, gloves, leg pads and bat).

Q. Do you use hardballs?

A. Hardballs are used on all Advanced Courses. A new cricket ball will be provided to each participant at their first session of the course.

Q. If my child is unavailable mid-course can he/she swap to another course?

A. Whilst we will try and accommodate any request, coaches will be working to ratio numbers and session capacity so this may not be possible.

Q. Can I pay for certain sessions if I do not want my child to attend every week?

A. Sorry, this is not possible with the Advanced course.

Ask us another? Email info@cheshirecricketboard.co.uk