



Canada Life – WeCare

Dear Club and County Safeguarding Officer,

We are aware that the role of Club or County Safeguarding Officer can sometimes be challenging and demanding. We are very keen to support such roles across all of England and Wales with professional medical, mental health and wellbeing support. We have partnered with Canada Life and are able to offer you free and entirely confidential support from their **WeCare** Programme.

WeCare provides an extensive range of virtual services delivering holistic support to individuals with medical, mental, legal, get fit, 24/7 GP access and wellbeing support. Access is strictly limited to Club and County Safeguarding Officers, but additionally we would like to afford access to immediate family also. Further details can be found [here](#).

The access code for **WeCare** will be securely provided to County Safeguarding Officers. We do need to retain access code confidentiality, so individuals wishing to access **WeCare** should contact their County SG Officer. You are reminded that this is a free and confidential provision that you can access through your County SG Officer. The County SG Officer will not question, record or gatekeep access – they will simply supply the code upon request.

Upon receiving the code, please do not share with anyone else.

Once in possession of the code, any access difficulties please call the **WeCare** team on **0208 068 0035 quoting ECB**.

Thank you for the important work you do in safeguarding children and adults in cricket. We are delighted to be able to provide this support for you.

Sara Niblock

Director, ECB Safeguarding and Anti-Discrimination Unit.