

## ECB DBS Update Service Improvements

On 10<sup>th</sup> January 2023, following internal reviews and feedback from the cricket network, the ECB will be introducing some improvements to the way our DBS application system integrates with the Disclosure and Barring Service (DBS) Update Service.

The improvements will streamline the registration and annual check process for both volunteers and paid applicants and will ensure the ECB has the most up to date information regarding the roles people are undertaking in cricket.

The improvements will include:

- Improved on-screen guidance and technical support for all applicants.
- The inclusion of paid applicants who previously could not give consent or confirm registration to the Update Service, online via our application portal.
- Ability for applicants to add their new ECB certificate to their existing DBS Update Service account (for both volunteers and paid applicants).
- An annual online request for applicants to re-confirm their details to ensure we hold the most accurate information in relation to their role in cricket, their club/county/organisation they volunteer/work for and their contact details.

All the above improvements are now live, and no specific action is required by the individual until their certificate is due for the annual recheck.

When signing up to the DBS Update Service, **we strongly recommend that applicants keep a note of their login details as they will be needed on an annual basis.** It is the responsibility of the individual to manage their account as it sits outside of the ECB's control.

If you have any queries regarding these changes, please contact the ECB Customer Support Team via the [Help Centre](#).