

## Cheshire Cricket Board – Children's Course Bookings FAQs

**Q.** The course/event is showing Full/Closed.

**A.** Please use our [WAITING LIST](#) and your details will be added to a waiting list.

**Q.** I have booked my child on the wrong course.

**A.** Please book and pay on the correct course and then email [michele.alder@cheshirecricketboard.co.uk](mailto:michele.alder@cheshirecricketboard.co.uk) with the details of the course you wish to be refunded.

**Q.** The website is very slow/freezing.

**A.** You could be in a bad wifi area; demand at the time for that course is high; try on another device or browser; the website will only allow a certain number of bookings at a time.

**Q.** What equipment will my child require?

**A.** A welcome email will be sent out before the course starts by the lead coach but invited players are expected to be hardball competent and bring their own hardball protective equipment (helmet, abdominal protector, gloves, leg pads).

**Q.** Do you use hardballs?

**A.** Hardballs are used on all Advanced Courses. A new cricket ball will be provided for each course

**Q.** If my child is unavailable mid course can he/she swap to another course?

**A.** Whilst we will try and accommodate any request, coaches will be working to ratio numbers and session capacity so this may not be possible.

**Q.** Can I pay for certain sessions if I do not want my child to attend every week?

**A.** Sorry, this is not possible with the Advanced course.

Ask us another? Email [info@cheshirecricketboard.co.uk](mailto:info@cheshirecricketboard.co.uk)